



## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
 Address: COMMISSIONER FOR PATENTS  
 P.O. Box 1450  
 Alexandria, Virginia 22313-1450  
 www.uspto.gov

## \*BIBDATASHEET\*

CONFIRMATION NO. 7194

Bib Data Sheet

SERIAL NUMBER 09/730,416	FILING DATE 12/04/2000  RULE	CLASS 370	GROUP ART UNIT 2664	ATTORNEY DOCKET NO. P3353D1
-----------------------------	---------------------------------------	--------------	------------------------	-----------------------------------

APPLICANTS

Yuri Shtivelman, Belmont, CA;

Nikolay A. Anisimov, Walnut Creek, CA;

Gregory Pogossians, Palo Alto, CA; Vladimir N. Deryugin, Lafayette, CA;

Dmytro G. Balkin, San Bruno, CA;

Luben Gueorguiev Stoilov, Fairfax, CA;

\*\* CONTINUING DATA \*\*\*\*\* *yes* \*\*\*\*\*  
 This application is a DIV of 09/209,306 12/11/1998 PAT 6,157,655

\*\* FOREIGN APPLICATIONS \*\*\*\*\* *non* \*\*\*\*\*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED  
 \*\* 01/16/2001

Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature <i>[Signature]</i> Initials	STATE OR COUNTRY CA	SHEETS DRAWING 3	TOTAL CLAIMS 8	INDEPENDENT CLAIMS 3
--	---	---------------------------	------------------------	----------------------	----------------------------

ADDRESS  
 24739  
 CENTRAL COAST PATENT AGENCY  
 PO BOX 187  
 AROMAS , CA  
 95004

TITLE  
 Method for estimating telephony system-queue waiting time in an agent level routing environment

FILING FEE	FEES: Authority has been given in Paper	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing )
------------	---	--